

Terms and Conditions

These Terms and Conditions govern your use of the SMS and email service provided by the Summit Academy for notifications about school closures and communication with teachers/staff.

1. Service Description By opting into the SMS and email program, you will receive text messages and emails regarding:

- School closings due to weather
- Early dismissals due to weather
- Communication between parents and teachers/staff about homework assignments or other school-related matters, such as chromebook collection.

2. Opt-In and Opt-Out

- To receive SMS alerts, you must opt-in by providing your mobile phone number.
- You can opt-out of the service at any time by replying “Stop” to any message.
- For assistance, reply with “Help”.
- For emails, you can respond and request the removal of your email from our Student Information System.

3. Message/Email Frequency Messages may be sent occasionally to as frequently as weekly, based on the school’s needs (e.g., weather-related cancellations, teacher-parent updates).

4. Message and Data Rates Message and data rates may apply for any messages sent to or received from us. You are responsible for any charges your mobile carrier may impose.

5. Liability Disclaimer Summit Academy is not responsible for delayed or undelivered messages. Text messages are subject to carrier delays, and we cannot guarantee delivery of every message.

6. Privacy and Data Usage We collect your phone number and use it only for the purpose of sending notifications related to school closings, weather updates, and parent-teacher communication. Your phone number will not be shared with third parties.

7. Contact Information For issues or support regarding the SMS service, please contact us at:

- Email: techsupport@roe4.org
- Phone: 779-771-6392